

## Trend of Monthly disposal of complaints

Sr. No	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	2	3	4	5	6
1.	January 2022	Nil	Nil	Nil	Nil
2.	February 2022	Nil	Nil	Nil	Nil
3.	March 2022	Nil	Nil	Nil	Nil
4.	April 2022	Nil	Nil	Nil	Nil
5.	May 2022	Nil	Nil	Nil	Nil
6.	June 2022	Nil	Nil	Nil	Nil
7.	July 2022	Nil	Nil	Nil	Nil
8.	August 2022	Nil	Nil	Nil	Nil
9.	September 2022	Nil	Nil	Nil	Nil
10.	October 2022	Nil	Nil	Nil	Nil
11.	November 2022	Nil	Nil	Nil	Nil
12.	December 2022	Nil	Nil	Nil	Nil
13.	January 2023	Nil	Nil	Nil	Nil
14.	February 2023	Nil	Nil	Nil	Nil
15.	March 2023	Nil	Nil	Nil	Nil
16.	April 2023	Nil	Nil	Nil	Nil
17.	May 2023	Nil	Nil	Nil	Nil
18.	June 2023	Nil	Nil	Nil	Nil
19.	July 2023	Nil	Nil	Nil	Nil
20.	August 2023	Nil	Nil	Nil	Nil
21.	September 2023	Nil	Nil	Nil	Nil
22.	October 2023	Nil	Nil	Nil	Nil
23.	November 2023	Nil	Nil	Nil	Nil
24.	December 2023	Nil	Nil	Nil	Nil
25.	January 2024	Nil	Nil	Nil	Nil
26.	February 2024	Nil	Nil	Nil	Nil
27.	March 2024	Nil	Nil	Nil	Nil
28.	April 2024	Nil	Nil	Nil	Nil
29.	May 2024	Nil	Nil	Nil	Nil
30.	June 2024	Nil	Nil	Nil	Nil
31.	July 2024	Nil	Nil	Nil	Nil

32.	August 2024	Nil	Nil	Nil	Nil
33.	September 2024	Nil	Nil	Nil	Nil
34.	October 2024	Nil	Nil	Nil	Nil
35.	November 2024	Nil	Nil	Nil	Nil
36.	December 2024	Nil	Nil	Nil	Nil
37.	January 2025	Nil	Nil	Nil	Nil
38.	February 2025	Nil	Nil	Nil	Nil
39.	March 2025	Nil	Nil	Nil	Nil
40.	April 2025	Nil	Nil	Nil	Nil
41.	May 2025	Nil	Nil	Nil	Nil
42.	June 2025	Nil	Nil	Nil	Nil
43.	July 2025	Nil	Nil	Nil	Nil
44.	August 2025	Nil	Nil	Nil	Nil
45.	September 2025	Nil	Nil	Nil	Nil
46.	October 2025	Nil	Nil	Nil	Nil
47.	November 2025	Nil	Nil	Nil	Nil
48.	December 2025	Nil	Nil	Nil	Nil
49.	January 2026	Nil	Nil	Nil	Nil
50.	February 2026	Nil	Nil	Nil	Nil
51.	March 2026	Nil	Nil	Nil	Nil
52.	April 2026	Nil	Nil	Nil	Nil
53.	May 2026	Nil	Nil	Nil	Nil

\* Should include complaints of previous months resolved in current month, if any.

\*\* Should include total complaints pending as on last day of the month, if any

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month